

Fonemed Wins Prestigious Business Excellence Award for Innovation from the St. John's Board of Trade

The business community recently recognized Fonemed for its achievements at the St. John's Board of Trade, 22nd Annual Business Awards Gala held in St. John's, Newfoundland in December. With more than 600 people attending, Charlene Brophy - Slaney, President of Fonemed North America and Chief Clinical Officer for Fonemed LLC, proudly accepted the recognition for its newly developed Remote Population Health Management Program.

Fonemed recognized the increase in the incidence and prevalence of various chronic diseases associated with a rapidly aging population and that the resultant pressures placed on the health care system throughout the world, would be overwhelming. In 2012, the company started to investigate how it could capitalize on its core telemedicine competencies to support the current system. The mainstay of the company's offering up to that point was remote nurse triage for various acute medical conditions. With the support of the Canadian Government and after two years of intense research and development, the company's clinical experts and software engineers recently rolled out their new Population Health Management Program. The company is now poised to provide care focused on those patients suffering from congestive heart failure, diabetes, COPD, asthma and various behavioral health conditions. The intention is to include other chronic diseases in the future.

Using best practice clinical evidence, Fonemed's registered nurses and health service specialists counsel individuals to improve and/or maintain their health status, thereby reducing their reliance on the health care system, more notably in emergency room visits and hospital admissions. The Program ensures that all of the key clinical issues are addressed with the patient including a detailed medication reconciliation program. The Program also has the ability to accommodate remote monitoring of a patient's biomedical devices. Registered nurses initiate contact with the patient whenever an alert is received. The Program can easily complement the efforts of other health care providers and electronic health care records.

Fonemed has approximately 200 employees with clients throughout the United States, Canada, the Caribbean and various international sites.

